1.4.1 Nature of Functions / Services Offered

The Agricultural Technology Information Centre (ATIC) of ICAR-CMFRI is committed to providing **efficient**, **transparent**, **and farmer-centric services** as per the mandates of the Indian Council of Agricultural Research (ICAR) and Government of India guidelines. ATIC functions as a **Single Window Delivery System** for the dissemination of technologies, products, and services developed by ICAR-CMFRI to the public, ensuring timely support and quality service to farmers, fisherfolk, entrepreneurs, students, and other stakeholders.

Key Functions and Services Offered:

Technology
 Delivery of fishery-based technologies and products of the institute to farmers and entrepreneurs.

• Farmer Support Services:

- Clarification of queries from farmers and fisherfolk through direct visits, phone calls, and emails.
- Technical guidance on sustainable fisheries practices of capture and culture fisheries.

Laboratory Services:

- Water sample analysis
- Feed composition analysis
- Soil sample testing
- Species identification etc. are channelled to respective divisions through ATIC for timely processing and reporting.

Public Interface and Outreach:

- Organisation of exhibitions, farm fairs, awareness programmes, farmers' meets, and Kudumbashree/SHG group visits.
- Conduct of farmer-practical training programmes and RAWE (Rural Agricultural Work Experience) support for B.Sc. Agriculture students.

Sales and Marketing:

- Sale of CMFRI's technology products, fish-based fertilizers, value-added products, and fisheries-related publications through the ATIC/Sales Counter.
- Display and familiarization of products from SHGs, Agricultural Universities, and other government organizations like the Spices Board, ICAR institutes, reputed private organisations etc.

• Feedback Collection:
ATIC serves as a critical feedback link between farmers and researchers, facilitating

continuous improvement of CMFRI's technologies and services.

• Exhibition and Media Services: Coordination of the CMFRI Exhibition Unit and Video Production Unit for public education and institutional promotion.

• Entrepreneurial Support through STI Hub: (External funded project)

 Operation of facilities such as the Farmer Entrepreneurial Technology Park, Entrepreneurial Consultancy Cell, Entrepreneurial Technology Cell, Digital Training Hall, and Interactive Kiosks under the DST-funded STI Hub project.

Norms Followed:

All services and functions of ATIC are discharged in accordance with:

- ICAR guidelines and standard operating procedures.
- Financial and administrative rules prescribed by ICAR and the Government of India.

•	Institutional quality standards, with a commitment to timely, transparent, and need-based service delivery.